



Republic of the Philippines  
PROVINCE OF PANGASINAN  
*Lingayen*  
[www.pangasinan.gov.ph](http://www.pangasinan.gov.ph)

**OFFICE OF THE SANGGUNIANG PANLALAWIGAN SECRETARY**

# CERTIFICATION

**TO WHOM IT MAY CONCERN:**

*THIS IS TO CERTIFY that at the regular session duly constituted of the Sangguniang Panlalawigan, Province of Pangasinan, held on January 17, 2022 at Lingayen, Pangasinan, the following provincial resolution was approved:*

Authored by SP Member Von Mark R. Mendoza

## **PROVINCIAL RESOLUTION NO. 123-2022**

**INVITING THE LAND TRANSPORTATION OFFICE (LTO)-LINGAYEN DISTRICT OFFICE TO A QUESTION HOUR OF THE SANGGUNIANG PANLALAWIGAN DURING ITS JANUARY 24, 2022 REGULAR (PHYSICAL) SESSION TO SHED LIGHT ON A COMPLAINT FILED BY CONCERNED CITIZENS, CLIENTS AND INSURANCE AGENTS AGAINST THE SAID AGENCY**

**WHEREAS**, the Sangguniang Panlalawigan is in receipt of a Complaint, dated January 14, 2022, filed by Concerned Sovereign Citizens, Gravely Affected Clients of the LTO-Lingayen District Office and Harassed Insurance Agents against the said agency;

**WHEREAS**, the complainants cited some issues such as the alleged unfair prioritization of CAR-residents-applicants depriving the waiting LTO Lingayen District Office clients from Lingayen and its clustered towns, and harassments of Non-Life Insurance agents, among others;

**WHEREAS**, the Complaint is hereto attached and made an integral part of this resolution for the information and perusal of the LTO-Lingayen District Office;

**WHEREAS**, Section 20 of the Internal Rules of Procedure of the 10th Sangguniang Panlalawigan of Pangasinan provides that a Question Hour is the period of time allotted for members of the Sanggunian to ask questions from invited resource persons coming from both the government and private sectors, usually heads of offices, technical men and prominent individuals, primarily intended to seek information from the latter on certain matters that are of public interest;

**WHEREFORE**, in view of the foregoing, on motion of SP Member Von Mark R. Mendoza, duly seconded, it was –



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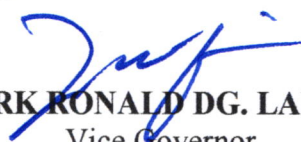
**RESOLVED**, by the Sangguniang Panlalawigan of Pangasinan in session assembled to invite, as it is hereby invited, the Land Transportation Office-Lingayen District Office to a Question Hour of the Sangguniang Panlalawigan during its January 24, 202 Regular (Physical) Session to shed light on a complaint filed by concerned citizens, clients and insurance agents against the said agency;

**RESOLVED, FINALLY**, that a copy of this resolution be furnished to the Land Transportation Office-Lingayen District Office, Lingayen, Pangasinan, for their information and guidance.

CERTIFIED BY:

  
**ESPERANCILLA B. ROMA**  
*Assistant Secretary to the Sanggunian*

ATTESTED:

  
**MARK RONALD DG. LAMBINO**  
Vice Governor  
*(Presiding Officer)*

JAN 14 2022

**The Honorable VON MARK RADAM MENDOZA**

Provincial Board Member, 2nd District  
Office of the Sangguniang Panlalawigan and Its Members  
Province of Pangasinan  
Provincial Capitol Compound  
Lingayen, Pangasinan

## **COMPLAINT**

We, the numerous and anonymous clients of the Land Transportation Office (LTO) Lingayen District Office, of legal ages, Sovereign Filipino Citizens and residents of Lingayen and the peripheral towns of this Capital Municipality hereby file a **COMPLAINT** against the LTO Lingayen District Office, Ms. Aileen T. Peteros, Officer -in-Charge (OIC) District Office Head, Winnie Lomibao Palisoc, Job Order/Evaluator with Office Address at the Pangasinan Provincial Capitol Compound, Lingayen, Pangasinan.

After knowing our **Constitutional, Legal and Human Rights**, hereby **depose and state** that:

1. That two to three Passenger Vans from Baguio City, Province of Benguet, Province of Kalinga and other mountain provinces of the Cordillera Administrative Region (CAR) arrive daily or at least three times a week at the LTO-Lingayen with a minimum passengers of ten persons each van, who are applicants of new driver's licenses who are being prioritized with the illegal consideration (lagay) of about P3,000 per applicant, for the expedited processing of their respective applications;
2. The said unfair prioritization of CAR-resident-applicants tremendously deprives the waiting LTO Lingayen District Office clients from Lingayen and its clustered towns in the Lingayen District Office, which is truly detrimental to the people here as they start queuing with a long line from 7:00a.m., only find out that they have to unnecessarily wait much longer for their turns, even a number of them are told to come back the next working day, as the said CAR resident-clients are given the first priorities to be called to transact business at the said office;
3. Most, if not all applicants of Driver's License nowadays had gone through Driving Lessons in the various TESDA-Accredited Driving Schools which are likewise LTO-Accredited, but the said applicants of Driver's License are being asked for further Driving Test at the LTO-Lingayen with an illegal charges of P250.00 for four-wheel drive vehicles and P150.00 for motorcycles, wherein the applicants are issued non-

**BIR Registration Receipts**, wherein a private entity amassed so much money from the applicants which is not hidden from the knowledge of **Ms. Peteros**;

4. **Additional illegal fee** will be charged from the applicants if they refuse to have the actual **Driving Test**, amounting to **P300.00 for four-wheel drive vehicle** and **P100.00 for motorcycle**, wherein they logically refuse the Further Driving Test as they brought with them their respective **CERTIFICATIONS of TESDA and LTO-Accredited Driving Schools**;

5. **Encoding for Registration of Vehicles** are also being **illegally** being charged by the **Evaluators** for **P100 per transaction WITHOUT** issuance of **whatsoever receipt** as the registrants pay to the **Inspector of Motor Vehicles**;

6. **LTO-Accredited Private Emission Testing Center (PETC) RESULTS** outside of the **PREFERRED CENTERS** by the **LTO-Lingayen** are being **verbally REJECTED** by **OIC-Head Peteros**, sans any **official memorandum or guidelines**;

7. **Harassments of NON-LIFE INSURANCE AGENTS** as they are barred from paying whatsoever legitimate charges during office hours as they are sternly ordered by **Ms. Peteros**, the **OIC-Head**, to do the same after **5:00p.m.**, for whatsoever unknown reasons, which unnecessarily burdens the said insurance agents who need to go home to their respective families late at night, as they sometimes go home at **9-10pm**, wherein the evening **LTO-Lingayen** transactions ignite and instigate quarrels between husbands and their respective wives, of the said **INSURANCE Agents**, as their children starve as they skip dinner during its scheduled time;

8. **Duration of Inspection of Vehicles**, unnecessarily takes much longer in the **LTO-Accredited Private Emission Testing Center (PETC)**, which does not happen in the **Private Motor Vehicle Inspection Center (PMVIC)**; **as Ms.Peteros is trying hard to promote the PMVIC**;

9. As per **LTO-Head Office Memorandum**, **District Offices** such as in **Lingayen** shall **NOT discretionally impose DAILY QUOTA of STUDENT PERMIT TRANSACTIONS**, but due to the **PRIORITIZATION of CAR applicants**, the **LTO-Lingayen** under the leadership and administration of **Ms.Peteros**, the **OIC-Lingayen District Head**, is **discretionally imposing daily quota of transactions**, which runs counter to the **LTO-Head Office national memorandum** wherein clients have to be **accommodated and served** if they are in the premises within office hours from **8:00a.m. to 5:00p.m.**, which seems to imply that **Ms. Peteros** shall be **charged with insubordination** to her **superiors**, as she **supersedes national policies, guidelines, instructions, orders and memoranda**;

10. Applicants for **REGISTRATION** of **VEHICLES** are being **TURNED DOWN** by the **LTO-Lingayen** although they arrive early enough for the said transactions, but are being told to **COME BACK** the **NEXT WORKING DAY**, for whatever unknown reasons, as per instruction of Ms. Peteros.

**CONCERNED SOVEREIGN CITIZENS,  
Gravely Affected CLIENTS of the  
LTO-Lingayen District Office  
and Harassed INSURANCE  
AGENTS**